Document Code: **DOC-MON.CANCEL**
Revision: 0 (2015.05.31)

Date: _____

CONFIDENTIAL INFORMATION – DO NOT COPY

MONITORING CANCELLATION FORM

SITE / CLIENT DETAILS

Site Name:	Site Phone Number: (03)
Site Address:	
Melways Reference:	Control Room Code:
Contact Name:	Contact Number:
Contact Email:	

Date Security Monitoring to be cancelled from: /   / 20   at 23:59

I .... (customers name) confirm that;

- I am the client listed above or authorised directly by the client to make the above changes to the alarm monitoring at the above address on behalf of the client.

- I understand that by cancelling the alarm monitoring from the date and time listed above, no refund will be given for payments already been made to *Security Strategies* for monitoring on the above site.

- I understand that by cancelling the alarm monitoring from the date and time listed above, no actions will be taken by the control room with any alarm or system events received from the alarm system, this includes, but not limited to, intruder, duress and fire alarms, system alarms, tampers, communication fail events and opening and closing schedules.

- I understand that by cancelling the monitoring service, the alarm system may still make phone calls via the landline or via mobile network (SIM card - if fitted) or communicate via ethernet and internet connection (if fitted) as normal, sending alarm and system events to the control room. Cancelling the monitoring does not stop the alarm panel from reporting. The alarm system may indicate that there is a fault or service is required if it can no longer communicate with the control room. A technician would be required to come out to site to program the communication paths of the alarm system to stop communicating.

.... (customers signature) Date: .... / .... / 20............

PLEASE EMAIL OR POST THIS COMPLETED FORM TO THE ABOVE CONTACT DETAILS

ELECTRONIC SECURITY SOLUTIONS   CCTV   MONITORING   PHONE & DATA   INTERCOMS   DIGITAL TV